

SUBODH VASHISTHA

Noida, India

Mobile: (+91)-9891848940 **Email:** vashistha3812@gmail.com **Website:** <https://subvashi.in/>

Education

National Institute of Technology, Agartala

Bachelor of Technology in Computer Science and Engineering

July 2017 - July 2021

CGPA - 8.11/10

D.A.V. Public School, Faridabad

Class XII - Physics, Chemistry and Maths

May 2016 - May 2017

Percentage - 91%

Work Experience

Oracle

Software Developer

August 2021 - Present

Bengaluru, Karnataka, India

- Extensively deployed and configured cloud resources on OCI including but not limited to databases, hosts, and networks and automated the same for reuse in 14+ customer environments
- Designed and implemented workflow solutions, defined SLAs, and developed UI forms for an ITSM system which is used by 14+ high-security US government customers of Oracle Managed Cloud Services
- Suggested and incorporated several elements into the ITSM system, such as a smoother user onboarding process, identity management APIs, LDAP/AD Host access, and strong custom error handling scripts in PHP that can report incidents.
- Led cross-functional collaboration with Data Security and Customer Support teams to migrate data for 14+ US government customers from legacy ticketing system to modern ITSM platform, yielding a 35% decrease in maintenance costs and improved security for sensitive information.
- Extensively worked with multiple teams for requirements, design, and deployment of solutions into customer environments
- Orchestrated 2 end-to-end CI/CD pipelines using Jenkins, Java, and Python which automated package building, web server uploads, multi-machine installations, and comprehensive automated testing
- Used Python for automation of long and short regression tests, thereby reducing the testing time from 6 man days to 3 hours
- Received FY23Q4 Pacesetter Team Award for work on ITSM ticketing system

iSecureCyber

Intern

August 2020 - October 2020

Remote

- Collaborated with developers to write 200+ test cases and ensure the website met customers' requirements and specifications
- Detected and documented 10+ critical bugs resulting in a 20% improvement in the website's loading time
- Maintained and updated test plans and performed regular regression testing throughout the entire software development cycle
- Analyzed quality of various aspects like authentication flow, third-party satisfaction, and UI pages which led to identifying and resolving 35+ user experience issues, resulting in a 25% increase in overall user satisfaction
- Participated in daily SCRUM meetings, analyzed user stories, reported defects, verified issue resolutions, and entered content for production websites.

Skills

Languages: C++, Python, Java, PHP, SQL, Groovy, Bash Scripting

Technologies: Ansible, Oracle Cloud Infrastructure, Git version control

Others: PyTest, Selenium, ITSM